

Under the patronage of:







### 12th International Conference on Technology Supported Learning & Training

# **Book of Abstracts**



November 28 – December 1, 2006 Hotel InterContinental Berlin



## Sponsors......I Steering Committee..... XX Advisory Committee......XXI Message of Greeting / Grußwort.....XXII **Plenary Sessions** The TEL Open Archive, the Ideal Arena for a Productive Competition between Practical and Scientific Knowledge...... 1 Dr. Nicolas Balacheff, Kaleidoscope NoE/CNRS Director Laboratoire Leibniz-IMAG, France Prof. Alan Brown & Dr. Jenny Bimrose, Institute for Employment Research, University of Warwick, UK The Future of E-Learning...... 7 Rich Caccavale, Blackboard, The Netherlands Informal Learning: Rediscovering the Natural Pathways that Inspire Innovation Jay Cross, Internet Time Group, USA Roger Larsen, Fronter, Norway How Technology is Transforming Informal Learning......11 Mike McKeown, Education Business Development, Cisco Systems, UK Innovative E-Learning: Bridging the Perspective Gap between Students and Tutors..... ..... 13 Nick Nunnington, Centre for Excellence in Teaching and Learning (CETL), Sheffield Hallam University, UK Who Controls the Demand Pull and Supply Push in E-Learning? (Or is Everyone Doing Both at the Same Time?)...... 14 Dr. Leonard A. Plugge, Scientific Technical Council, SURF, The Netherlands Learning or Working? It's both... with Informal Learning at IBM....... 17 Dr. Yael Ravin, IBM's Center for Advanced Learning, USA Knowledge Work is Learning: the Future is Ambient, Invisible, and Non-formal...... 17 Dr. Peter Scott, Centre for New Media, Knowledge Media Institute, Open University, UK The Future of E-Learning: Perspectives from Working with Developing Countries.... 19 Dr. Monika Weber-Fahr, World Bank Institute, USA Opening Keynote Speech...... 22 Hon. Dr. Noah M. Wekesa, M.P., Minister of Education, Science and Technology, Kenya

# Content

# **Designing Effective Online Learning**

<b>Distributed Online Laboratory (DOLLY)</b>	5
How Can an Effective Implementation of Assessment in E-Learning Contributeto Learner Performance?Johan Badenhorst, Central University of Technology, Free State, South Africa	5
<b>Document It – A Citation and Referencing Tool</b>	9
<b>Real-Life Perspectives of Online Teachers</b>	D
Effective and Efficient Knowledge Resources Management and Sharing in E-Learning: Issues and Solutions in the TENCompetence Project	4
Learningworks – Skills Development Portal for SME's	7
Effective Mass-Production of E-Learning through Semantic XML	0
Multilingual Delivery of Online Tests in Mathematics41Dr. Olga Caprotti & Prof. Mika Seppälä, University of Helsinki, Finland	1
ELEONET: The Search Portal for Learning Objects	4
<b>Ecoenglish – E-Learning Course of English</b>	4
The PebblePad ePortfolio System	B
Adaptive Content Sequencing: Applications, Issues and Solutions	9
WIRIS, Solutions for Mathematics in E-Learning	1
A Comparison of the Perception of Social Information in Text- and Visual-Based Interfaces	5
Blended Learning and the Learning Organisation	9

The OLCOS Roadmap 2012 for the Further Development of Open Educational Practices and Resources Prof. Núria Ferran Ferrer, Guntram Geser & Julià Minguillón Alfonso, Universitat Oberta de Catalunya, Spain	60
New Approach to Anatomy Teaching through 3D Use in Blended Learning Environment. Laurent Flory, University Claude Bernard Lyon 1, France	62
Using Ontologies to Support the Sharing of Learning Resources Dr. Michael Gardner, John Scott & Catherine Fung, University of Essex, UK	69
Netbased Multimedia in Education: The Cooperation Between Teachers and Media Designers Jan Gejel & Lene Keylani, SosuMedia, The Social and Health Care College Aarhus, Denmark	71
New Online Methods for Engaging, Effective Social Skills Training Dr. David Guralnick, Kaleidoscope Learning, USA	72
<b>Docol©c: Intranet and World Wide Plagiarism Search</b> Martin Gutbrod, Technical University Braunschweig, Germany	73
A Leonardo Project: Just in Time Reblending Claudia Hallikainen, TAMK - Tampere Polytechnic, Finland	77
To Be on the Right Track to Knowledge – Pragmatic Design for Efficient Workplace Learning Michaela Herrmann, Teleteach GmbH, Germany	80
Understanding Potentials for E-Learning in the Semantic Age – Shaping and Using Digital Content Michael Härtel, BIBB, Dr. Guenter Pees, Schneider System GmbH & Dr. Achim Steinacker, IntelligentViews, Germany	82
Navigator – Self-Directed Learning Material for Mathematics Heikki Hiltunen, Otava Publishing Company Ltd., Harri Ketamo, Tampere University of Technology & Teuvo Sankila, Otava Publishing Company Ltd., Finland	82
New Concepts for Introducing Collaborative Educational Technology Dr. Alan Hogarth, Glasgow Caledonian University, UK	85
Pedagogical Use of 3D Contents: Content Based Language Education Dr. Mizuho linuma & Dr. Hiroaki Chiyokura, Keio University, Japan	88
<b>European Net-Trainer: A Transnational Course Framework</b> Dr. Thomas Jechle, Furtwangen University of Applied Sciences, Germany & Dr. Jana Vejvodová, University of West Bohemia Pilsen, Czech Republic	90
How to Fight Internet Plagiarism in the HE Sector? Experiences from Poland Dr. Sebastian Kawczynski, Plagiat.pl, Poland	92
AnaXagora Jessica Kohlbecker, Public Research Centre Henri Tudor, Luxembourg	96

OpenLearn: Constructing Communities of Practice Around Open EducationalResources to Support Life Long Learning
Blogged Reflections on Developing a Blended Learning MA in Creative Screenwriting
The APOSDLE Learning Approach: Real-Time & Real-Place
ITC ILO E-Learning Platforms for Development100 Monica Lisa, International Training Centre of the ILO, Italy
eXact Portfolio – ePortfolio Management System
Prospects Planner (What Jobs Would Suit Me?) 105 Lucy Madahar, Graduate Prospects Ltd., UK
Scenario Learning
Flexible Online Learning Using Problem-Based Learning Strategies to Support Continuing Professional Development
A Tailor-Made Tool for Objective Assessment in Health Education: The Development and Implementation of Umfundi
CAAD Design Studio with E-Learning 116 Pedro Leão Neto & Margarida Amaral, University of Porto, Portugal
Young Masters Program on Preventive Environmental Management Strategies 119 Birgitta Nordén, Lund University, Sweden
Metaphor for Instructional Design: Instructional Designer as Architect
Are We Sinking or Thinking? Language Learning at the Workplace Re-Invented Live Online
How an eBusiness Management School Becomes Virtual
E-Education Versus E-Training, Managerial and Pedagogical Approaches
EURIDICE

Aula Virtual de Español.132Anna Sanvisens Farràs, Instituto Cervantes Berlin, Germany
Blogs, Communities and Interactivity – English Language Learning with BBC Learning English
Networked Experiments in Cooperative Knowledge Spaces
Learning for Life: The Importance of Reflection in Skill Development
Dissemination and Deployment of Audio-Video Communication and Services into Education – A European Knowledgebase Framework
Media Centre for E-Learning – An Application for Implementing Effective andHigh Quality Learning.144Maija Suhonen, Jari Uimonen & Leena Varo-Honkonen, Savonia University of144Applied Sciences, Finland144
ELLEU Project: E-Learning for European Languages and Literatures
<b>The Role of E-Learning in Improving Peer Interaction in the First Year Learners 148</b> <i>Karen Thomas, University of the Free State &amp; Johannes C. Cronjé,</i> <i>University of Pretoria, South Africa</i>
Multimedia Examination Concepts Used in University for a Large Number of Participants
The Pedagogical Quality of Learning Objects
EADTU – Multilingual Open Resources for Independent Learning 156 Dr. Kees-Jan van Dorp, EADTU, The Netherlands
Assessing E-Learning at the University of Latvia
<b>Different Ways of Using a Plagiarism Control Tool</b>
Informationssystem Medienpädagogik (ISM): An Information System for Media
Heike vom Orde, Bavarian Broadcasting Corporation (BR) -IZI-, Germany
eRMIONE – E-Learning in the Field of European Cultural Heritage

	Benefits of Using a Learning Content Management System and Case Study for a UK Government Department	166
	<b>The E-Learning Cabaret: Do's and Don'ts in E-Learning Design</b>	169
	<b>Real Time Mentoring in an Online Canadian Corrections Course</b>	171
	oncampus-factory: Supporting LMS Independent Rich Content Production	173
	Peer Supported E-Didactics – How to Manage Large Groups of Learners         Successfully       1         Prof. Dr. Karsten D. Wolf, University of Bremen, Germany	175
Ε	-Learning in the Public Sector	
	A 6C-Learning Case Study at the Belgian Ministry of Finance 1 Bert De Coutere, IBM / K.U.Leuven, Belgium	178
	Distance Learning Master's Degree Program for Public Servants: Organisational and Technical Experience	d 178
E	merging Tools and Community-Based Services	
E	merging Tools and Community-Based Services         Blogs as Reflective Practice	184
E	merging Tools and Community-Based Services         Blogs as Reflective Practice	184 187
E	merging Tools and Community-Based Services         Blogs as Reflective Practice	184 187 190
E	merging Tools and Community-Based Services         Blogs as Reflective Practice	184 187 190 194
E	merging Tools and Community-Based Services         Blogs as Reflective Practice	184 187 190 194
E	merging Tools and Community-Based Services         Blogs as Reflective Practice	184 187 190 194 195 197

	<b>Web 2.0 and E-Learning: "Drupal" as a CMS for Learning Communities</b> <i>Prof. Dr. Michael Kerres, University of Duisburg-Essen, Germany</i>	200
	Conceptual Design and Realization of Educasting: Podcasts as Small Contents for Training and Marketing <i>Christina Neuhoff, time4you GmbH, Germany</i>	202
	Integrating Emerging Tools in E-Learning: An Experience of New Collaboration Strategies at the Politecnico di Milano Prof. Susanna Sancassani & Daniela Casiraghi, METID Center-Politecnico di Milano, Italy	205
	Everything 2.0: Everything 2.0: What Do New and Emerging Social Technologies Have to Offer Learning and Teaching? Dr. Steven Warburton, King's College London, UK	208
G	ame-Based Learning and Simulations	
	IT-Security is Not a Game Stephan Atsou, U&I Learning, Belgium	210
	Learning IT by Gaming IT: The "CIO – High Performance Business Simulation" Mathias Baume, Oliver Häberle & Helmut Krcmar, Technical University Munich, Germany	210
	<b>COLLAGE: Collaborative Learning Platform Using Game-Like Enhancements</b> <i>Evi Chryssafidou, Ellinogermaniki Agogi, Greece</i>	213
	Seriously Different Models for Serious Games Graeme Duncan, Caspian Learning, UK	216
	<b>Content Design Principles in Educational Games</b> Prof. Jon-Chao Hong, Chan-Li Lin & Jia-He Chen, National Taiwan Normal University, Taiwan	218
	AnimalClass – Animals that Learn. Dr. Harri Ketamo & Marko Suominen, Tampere University of Technology, Finland	221
	<b>Creating Transformative Learning Experiences – Story and Play</b> Nathan Kracklauer, Enspire Learning, USA	223
	How Gaming Software Can Re-Engage the Lost Digital Native Euan Mackenzie, 3MRT Ltd., UK	224
	<b>Secure – Scripted PedaGame in 3D Environment for Vocational Learning</b> Birgitta Mannila, Jyväskylä Vocational Institute, Raija Hämäläinen, University of Jyväskylä, Kimmo Oksanen, University of Jyväskylä & Lauri Koutaniemi, Korento Ltd., Finland	227
	Electronic "Learning by Doing" Cases in Business Management Teaching	000
	Process. Prof. Michel Muszynski, IGF S.p. z o.o., Poland	230
	Business Simulations Prepare Students for the World Beyond the Classroom Norman Owens & Margaret Owens, Australian Business Week Limited, Australia	233

	The Problematics of Developing a Framework for Learning with Computer Games David Rowsell, University of the Arts London, UK	237
	InterAct: Developing New Basic Skills at the Workplace through Cooperative Roleplay	239
	Graciela Sbertoli, Vox, National Institute for Adult Learning, Norway	
	<b>Use Cases for Teaching Strategic Manufacturing in Online Gaming</b> Prof. Dr. Klaus-Dieter Thoben, Jannicke Baalsrud Hauge & Heiko Duin, BIBA / University of Bremen, Germany	241
	Games Based Learning as Informed by the Real World: On the Use of Documentary within the Pax Warrior imulation Andreas Ua'Siaghail, Resolve Labs, Canada	244
	<b>TOGA – Tools for Online Gaming; A Framework for Research and Development</b> <b>of the Next Generation of Learning Experiences</b> <i>Pieter van der Hijden, Dr. Rob Nadolski, Aad Slootmaker &amp; Dr. Colin Tattersall,</i> <i>Amsterdam University of Professional Education, The Netherlands</i>	247
Н	igher Education and the Impact of ICT	
	New Directions in Higher Education: Training EFL Teachers through Distance Education. Prof. Dr. Engin Ataç & Ass. Prof. Dr. Handan Kopkalli-Yavuz, Anadolu University, Turkey	251
	Definition and Realisation of E-Learning Concepts at a University of Applied Sciences – A Case Study Prof. Hans-Herwig Atzorn & Birgitta Kinscher, FHTW University of Applied Sciences Berlin, Germany	254
	Report from the Virtual Mobility Forum Helena Bijnens, Being Mobile/EuroPACE, Belgium	258
	Real Virtual Erasmus (REVE): How to Broaden the Student Experience by Offering Virtual Mobility? Katrin Bijnens, Christine Michielsens, Ilse Op de Beeck, Kamakshi Rajagopal & Wim Van Petegem, EuroPACE/K.U.Leuven-AVNet, Belgium	259
	Is this the Face-to-Face that Launched a Thousand Ships? Dr. Marc Ch. Dupuis, Leiden University, The Netherlands	261
	Integration of Bachelor and Executive Education, History and Prospects of a Win-Win Education Model. Elisabeth Farmer & Michael Korner, Swiss Banking Institute, University of Zurich, Switzerland	263
	Strategic E-Learning Implementation at Lübeck University of Applied Sciences: Experiences and Roadmap Prof. Dr. Rolf Granow, Lübeck University of Applied Science, Germany	265
	Building Trust: Access and Identity Management within Education and Research Nicole Harris, JISC, UK & Jaap Kuipers, SURF, The Netherlands	.267

A Digital Campus Framework in Action	8
Grassroots: A Small Investment with Large Impact	9
Training Methodology and Organization of Virtual Campus within Traditional University: What Works, What doesn't Work?	'2
E-Learning Diffusion at the University of Pretoria: Usage Statistics and their Technological Implications	'6
<b>Development and Evaluation of Japanese Internet-Based Multimedia Program 28</b> Ass. Prof. Yukari Kato, Tokyo University of Agriculture and Technology, Japan	0
Building an Information Portal of Learning Resources and Open Course Wares:The Case of Japan	0
E-Learning in a Regional University as a Factor of Life Quality Improvement 28 Dr. Olga Kazanskaya, Novosibirsk State Technical University, Russia	;1
Initiatives and Prospects in Japanese Higher Education with a Focus on the AIDE Project at NIME	3
Collaboration Effects Learned from the Operation of SCS and         International Experiments	3
New Technologies and 'Troublesome Knowledge': How Web 2.0 is TransformingHEProf. Dr. Ray Land, University of Strathclyde, UK	4
eAgora, the E-Learning Project at ULg to Support, Increase and Improve the Use of Online Courses	4
Enabling Faculty Publication and Learning Management Capability in theSingapore Armed Forces	6
The Swedish Net University from a Student Perspective         29           Dr. Gunilla Mårald, UCER, Umeå University, Sweden         29	0
<b>Development and Evolution of an E-Learning Maturity Model</b>	)1
Bologna Process and the Benefits of Online Learning: Concepts and Practice 29 Prof. Dr. Michael Nagy, University of Applied Sciences Heidelberg, Germany	4

	<b>Competence Clusters for Virtual Information Service</b> Ulf-G Nilsson & Magnus Ilvered, Jönköping University Library, Sweden	295
	<b>The MASSIVE Peer Review Model to Enhance E-Learning Implementation in Higher Education.</b> Dr. Isabel Pérez Torres, University of Granada, Spain, Dr. Claudio Dondi, Scienter, Italy, Prof. Jeff Haywood, University of Edinburgh, UK, Begoña Arenas, Scienter España, Spain & Joe Cullen, Tavistock Institute, UK	297
	ICT – Individual, Context and Technology. Ass. Prof. Tor Åge S. Risnes, University of Stavanger & Ass. Prof. Helge Habbestad, Tromsø University College, Norway	300
	Living in the E-Zoo. Prof. Gilly Salmon & Matthew Wheeler, University of Leicester, UK	303
	Sustainable Implementation of E-Learning – The National Program Swiss Virtual Campus Strategy Prof. Dr. Sabine Seufert, SCIL, University of St. Gallen & Christian Hohnbaum, Swiss Virtual Campus, SVC, Switzerland	306
	The Shared Virtual Campus of the Spanish G9 Group of Universities Taking Into Account the Bologna Process. Dr. Joaquín Sevilla, G9 Group of Universities, Spain, Dr. Miguel Laso, Dr. Alfredo Pina, Dr. David Benito, Public University of Navarre, Spain & Dr. Manuel Benito, University of the Basque Country, Spain	310
	Institutionalising the E-Learning Division at the University of the Western Cape (UWC): Lessons Learnt. Juliet Stoltenkamp, Carolynne Kies & James Njenga, University of the Western Cape, South Africa	313
	<b>Digital Immigrants, Digital Natives and the Training Games Africans Play</b> <i>Dr. Herbert Thomas, University of the Free State, South Africa</i>	313
	E-xcellence; Benchmarking Quality in E-Learning George Ubachs, EADTU, The Netherlands	316
	<b>Dynamic Webs in Further Education and the Role of E-Learning</b> <i>Christine Voigtländer &amp; Prof. Dr. Michael H. Breitner, University of Hannover, Germany</i>	317
	The Development and Delivery of Efficient Online Careers Information and Advice Systems in Higher Education. Dr. Mark Watts, Graduate Prospects, UK	318
IC	CT Supported Training in Companies	

Stretch Learning: Structured Online Curricula for Globally Distributed Teams....... 324 Peter Carabi, Carabi and Partners, Sweden

Corporate Learncasts – Non-formal Learning Offerings Improve the Learning Experience Fabian Fischer, Beck et al. Services GmbH, Germany	325
French Companies and E-Learning: Trends, Facts and Figures of a National Survey Raphaël Gnanou, LE PREAU - Paris Chamber of Commerce and Industry, France	326
The Challenge of Raising Awareness in a Large Organisation Sarah Janes, The Security Company (International) Ltd., UK	327
Engagement of Businesses and the Transition from a Free to Fee-Paying E-Learning Service Vernon George Jones, e-sy.info - South Yorkshire e-Learning Programme, UK	328
BUPA – Up to Speed – The Role of E-Learning in Supporting Business Transformation Phil Knight & Clare Shell, BUPA, UK	329
Engaging Simulation-Based Learning on Demand Horst Krieger, ipcenter.at, Austria & Silke Fleischer, Adobe, USA	333
Learner-Centred Design: Engagement and ROI Katherine Laux, Epic, UK	334
Changing the Game: Why the Next Generation of Online Learning Resets Everything to Zero Jonathon Levy, Monitor Group, USA	339
Forget the Term "E-Learning" in Cooperation with Small and Medium-Sized Enterprises! Christian Lippmann, structura Gores-Pieper, Voß GbR, Germany	341
E-Learning and the Calculation of a ROI – Is Controlling the Enemy of E-Learning? Rita Loewenthal, Frey Akademie & Ronald Fischer, AKAD Profession, Switzerland	344
Online Learning Culture for Managers Arthur Merkle, Lonza, Switzerland	347
E-Learning to Manage Knowledge within SME's: Myth or Reality? The Case of Wallonia Hélène Raimond & Renaud Delhaye, Walloon Agency for Telecommunications, Belgium	348
Telstra's New 3G-850 Network: Event Management of Australia-Wide Training Solutions John Sandler, Telstra Corporation, Australia	349
Online Business Summaries for Managers & Leaders at Lufthansa-Group Udo Sonne, Deutsche Lufthansa AG, Germany	354
Managing Global Content Development Processes with the Aid of an XML- Based Infrastructure Philipp Starkloff, SAP AG, Germany	355

	The Use of Technology in Leadership Development Dr. Eilif Trondsen, SRI Consulting Business Intelligence, USA	358
	Integration of Learning into Business Process Platforms Based on a Service- Oriented Architecture Dr. Volker Zimmermann, IMC information multimedia communication AG, Germany	361
L	ifelong and Informal Learning	
	Arabic Online Academy – Best Practices for Corporate Education in the Middle East	365
	Dominik M. Aumer, IMC Information Multimedia Communication AG, Germany	
	Innovativeness as a Predictor of Success in E-Learning Ass. Prof. Cengiz Hakan Aydin, Anadolu University, Turkey	367
	<b>On-the-Job-Training at its Best: The Power of Informal Learning</b>	368
	Training for Journalists: Re-Inventing Industry-Wide E-Learning	. 370
	<b>Open2.net – Bringing Learning to Life. From Broadcast to Lifelong Learning</b> Dominic Graveson, BBC Worldwide Interactive Learning, UK	374
	Being Prepared for Action: Simulation as a Learning Context Ass. Prof. Tore Hafting, Ass. Prof. Nina Ree-Lindstad & Ass. Prof. Tone Vold, Hedmark University College, Norway	374
	From Project Budget Plan to ROI – Explained at the Project "Driveline" Ursula Hesselmann, ZF Friedrichshafen AG, Germany	376
	C-ing the Future: The Holistic Confluence of Content, Competencies and Context Wayne Hodgins, Autodesk Inc., USA	377
	Efficient Virtual Agents in E-Learning in Corporate Courses Szymon Janicki & Rafal Niesluchowski, MyNetwork, Poland	378
	Occupational Online Communities of Practice (CoP) as a Social Fabric of Competence Learning? Anja Johanning, MMB Institute for Media and Competence Research, Germany	379
	The Implementation of an E-Portfolio in INHOLLAND Marcel Kemper, INHOLLAND University, The Netherlands	380
	ePortfolio as an Assessment Tool. Harri Keurulainen, Jyväskylä University of Applied Sciences, Finland	381
	How to Participate in the 7th Framework Programme through CORDIS? Christine Michaut, CORDIS Promotion, Publications Office, Luxembourg	384
	Digital Me: Towards an Information Architecture for Student Centered Education	386
	Erik Ploeger, Windesheim University of Applied Sciences, The Netherlands	

	Playing or Studying? BCV Blended Learning Case Study about Management Issues Raphaël Prévost, Banque Cantonale Vaudoise (BCV), Switzerland	390
	Efficient & Sustainable – Introducing the Digital Tachograph in the Police Force via E-Learning Uwe Seidel, Ministry of the Interior Baden-Württemberg, Germany	393
	Primary School to Professional Learning: Using an ePortfolio System for Lifelong and Lifewide Learning Shane Sutherland, University of Wolverhampton, UK	394
	From Learning to Performance: Bridging the Knowing-Doing Gap Christian Völkl, E&E information consultants AG, Germany	396
Ρ	erformance Based Assessment	
	Web Based Assessment of Competences – New Item Formats to Access Higher Level Thinking Dr. Patrick Blum, inside Gesellschaft für Lern- und Informationssysteme mbH & Prof. Dr. Klaus Breuer, Johannes Gutenberg University Mainz, Germany	398
	Performance Based Assessment on the University of Applied Sciences TECHNIKUM WIEN Oliver Nussbaum, Dynamic Media eLearning GmbH, Austria	402
Ρ	romoting Inclusivity	
	Pre-Service Teacher Preparation in Nigeria: How ICT Competent is the Teacher Education?	405
	DI. FIANCISCA AIAUCIANA & FINID JEYEUE, ODAIENN AWOIOWO UNIVEISILY, NIYENA	
	Using E-Learning as a Strategic Tool for Diversity Awareness and Accommodation Dr. Bob Barrett, American Public University, USA	408
	Using E-Learning as a Strategic Tool for Diversity Awareness and Accommodation Dr. Bob Barrett, American Public University, USA Barrierefree Online Learning – A Blended Learning Project for Disabled People Susanne Böhmig & Thomas Hänsgen, barrierefrei kommunizieren! Nationwide Expertise and Reference Centre, Germany	408 409
	Using E-Learning as a Strategic Tool for Diversity Awareness and Accommodation Dr. Bob Barrett, American Public University, USA Barrierefree Online Learning – A Blended Learning Project for Disabled People Susanne Böhmig & Thomas Hänsgen, barrierefrei kommunizieren! Nationwide Expertise and Reference Centre, Germany Computer, Internet and Dyslexia – Best Practice for Those Who Fail with Traditional Teaching Methods Gudrun Dziallas & Rolf Dziallas, Dyslexia International - Tools and Technologies (DITT), Belgium	408 409 411
	<ul> <li>Using E-Learning as a Strategic Tool for Diversity Awareness and Accommodation</li></ul>	408 409 411 413

	Stick To Your Course: Results of the Project Group Modal-eu.net Christine Graf, machm-it.org e.V., Germany, Sara Danelon, Cooperativa Cramars, Italy, Liesma Savica, Dobele Adult Education and Information Centre, Latvia, Vaclav Götz, Charles University Prague, Czech Republic, Linda Mortimer, Cornwall College Camborne UK & Khawar Iqbal, YHDC Ltd., UK	415 e,	
	Accessibility Essentials and Management Jan Eric Hellbusch, 2bweb - Barrierefreies Web- und Informationsdesign, Germany	416	
	<b>Facilitating Success in Education: The M-CAS Experience</b> Sharon Kerr & Jochen Dreher, Centre for Flexible Learning, Macquarie University, Australia	419	
	The Practicability of Conducting E-Learning in African Institutions of Higher Learning: The Case of Kenyatta University in Kenya Dr. Speranza Ndege, Kenyatta University, Kenya	420	
	European Platform for Rehabilitation (EPR): Eminus Project Sjoerd Nijhuis, REA College, Eminus Project, The Netherlands	425	
	<b>Towards Development of a Model for Expressing a Set of E-Learning</b> <b>Variables</b> Dr. Elijah Isanda Omwenga, T. M. Waema, University of Nairobi, Kenya, G. Eisendrath & Arno Libotton, Vrije Universiteit Brussels, Belgium	425	
	<b>eLSe – E-Learning for Seniors</b> . Esther Paulmann, FIM-NewLearning, University of Erlangen-Nuremberg, Germany & Klaus Ebling, Bayrisches Seniorennetz Forum, Germany	434	
	<b>Emerging Lines of a Consistent German E-Learning Strategy</b> Dr. Til Schönherr, InWEnt Capacity Building International, Germany	436	
	Typewriters to WiMAX: Uganda's 110 Rural District Officials Adopt Internet in Weeks Thanks to E-Learning Daniel Stern, Uconnect, Uganda	439	
	Delivering Visual Graphic Curriculum Materials by Audio Haptic Methods to Learners Who are Visually Impaired Chris Stevenson, Royal National College for the Blind, UK	442	
	<b>Fostering National ICT for Development (ICT4D) Networks</b> Deem Vermeulen, International Institute for Communication and Development (IICD), The Netherlands	445	
	Open Source Internet Platforms: Lifelong and Informal Learning through Knowledge Exchange and E-Learning Anett Zobel, Metacoon services, P. Wagner, Bauhaus-Universität Weimar & Dr. Jürgen Martens, KNOTEN WEIMAR GmbH, Germany	450	
Quality Standards			
	Quality Accurance of E. Learning Supported Programmer Concept and		

Quality Assurance of E-Learning-Supported Programmes – Concept and	
Implementation	455
Prof. Dr. Dieter Euler, University of St. Gallen - Swiss Centre for Innovations in	
Learning (SCIL), Switzerland	

	Quality Standards in E-Learning as an Important Goal for the Policy of the German Federal Ministry of Economics and Technology Dr. Andreas Goerdeler, BMWi, Germany	459
	The Limits of Applicability of Quality Standards in E-Learning David Griffiths, CETIS, The University of Bolton, UK	459
	Issues after E-Learning Quality Assurance Standardization Dr. Tae-In Han, Korean German Institute of Technology (KGIT), South Korea	462
	<b>Quality Standards for E-Learning: Trends and Future Developments</b> Dr. Tae-In Han, Korean German Institute of Technology (KGIT), South Korea & Dr. Jan M. Pawlowski, University of Duisburg-Essen, Germany	463
	European Self-Evaluation Tool for E-Learning: An On-Going Focus on Quality and	166
	Anne-Marie Husson, LE PREAU - Paris Chamber of Commerce and Industry, France, Brian Merison, British Learning Association, UK, Prof. Jeanne Schreurs, University Hasselt, Belgium, Edwige Morin, Vidéoscope, France & Helga Van Heysbroeck, European Federation for Open and Distance Learning, Belgium	400
	Korean Contributions to Future Quality Standards Sung-Wook Shin, Korea Education & Research Information Service (KERIS ), South Korea & Prof. Dr. Kenji Hirata, Toyo University of Tokyo, Japan	469
	<b>The Quality of Tutoring – A Key towards Meaningful Learning on the Web?</b> <i>Maire Syrjäkari, University of Lapland &amp; Titta Koski, University of Oulu, Finland</i>	470
	New Approach to Quality in Higher Education Forced by E-Learning Implementation	471
	Wojciech Zielinski, Academy of Humanities and Economics in Lodz Distance Education Institute / Polish Virtual University, Poland	
Sector Specific Approaches		
	Blended Learning Approach to Health Emergency Training of First-Responders	475
	Dr. Andreas Manganas, BMI Laboratory, ICS, FORTH, Greece	475
	Italian E-Learning Network SALUS.NET for Development in Health Dr. Mario Po', Azienda ULSS 8 di Asolo & Dr. Daniele Caldarelli, Consorzio Portale Ospedale Bambino Gesù Roma, Italy	477
	A Virtual Pain Hospital for Continous Medical Education in Europe Dr. Franz Gerstheimer & Angelika Schäfer, INMEDEA GmbH, Germany	479
	The UK NHS Radiology Integrated Training Initiative – E-Learning for Health on a Budget Jon Turner, RITI/NHS, UK	480
	Using E-Learning for Successful Outsourcing Jody R. Westby, Global Cyber Risk LLC, USA	481
	The Latin American Expert Network Programme: A New Learning Experience for the Public Sector	482
	Irene Zurborn, CEDDET – Foundation, Spain	

# The Impact of ICT in Schools

<b>UAE Secondary Schools' IT Curriculum by the IT Education Project</b> Hind Almualla, H.H.Sheikh Mohammed Bin Rashid Al Maktoum IT Education Project, United Arab Emirates	486
Professional Development Circle (PDC): Pre-Service Teachers Experience in an Online Learning Community Bahar Baran & Kursat Cagiltay, Middle East Technical University, Turkey	486
Sewing the Digital Divide through Education: The Burundi Project Paolo Brunello, WITAR, Burundi	489
<b>The Modification of School Activities and the Learning Environment Using ICT:</b> <b>Two Case Studies</b> Dr. Giusy Cannella, INDIRE National Institute of Documentation for Innovation and Educational Research, Italy	491
Embedding E-Learning: Changing the Culture of Education Dr. Ian Chowcat, South Yorkshire e-Learning Project, UK	495
<b>Teacher Formation Program at Distance: Learning Thematic Units to Foster</b> <b>Research and Professional Practice.</b> <i>Dr. Iolanda Bueno de Camargo Cortelazzo, Faculdade Internacional de Curitiba /</i> <i>UNINTER &amp; Joana Paulin Romanowski, Pontificia Universidade Católica, Brazil</i>	497
E-Learning for Teacher Training in the Mediterranean Countries – Regional MEDA ETE Programme Ulrike Damyanovic, European Training Foundation, Italy	499
E-Health Pockets. Dr. Luca De Marchi, Azienda ULSS 8 Asolo & Dr. Jacopo Viscuso, Italy	500
Streaming German Lectures – A Blended Learning Concept Within a Virtual Classroom Prof. Anton Knierzinger, EDUCATION HIGHWAY, Austria	502
City of Espoo and Opit Service: Successful Public-Private-Partnership to Implement K-12 E-Learning in Full Scale Mikko Laine, eWSOY, Finland	504
E-Learning for the Promotion of e-Justice – Successes and Problems of ICT Driven Judicial System in a Developing Economy Joel Oladipo Omofaye, The Federal University of Technology & Wemmy Emmanuel Omofaye, Interserve Networks Limited, Nigeria	י 505
Converting Science Resources into Learning Opportunities in Secondary Education Gareth Owen Rees, Rhondda Cynon Taf Local Education Authority, UK, Prof. Norah Jones & Alice Lau, University of Glamorgan, UK	506
Proven Impact of ICT in Teacher Training and Schools through Independent Evaluation Dr. Martina A. Roth, Intel Corporation, EMEA, UK	507

	Experiences in Implementing SMS Text Messaging for Education in Kenya James Sankale, Ministry of Education, Kenya	507
	Virtual Schoolpartnerships in the Upper Rhine Area Jörg Schumacher, State Media Center of Baden-Württemberg, Germany	510
	iPodagogy – What Happens in the Classroom when You Give a Class of Teenagers (and Their Teachers!) an iPod Each Andrew Watt, City of Edinburgh Council Education Department, UK	511
D	Defence Forum	
	Operational Command Performance Measurement and Assessment in the Fire Service, Using Simulation Jeremy Azis, VectorCommand Ltd., UK	514
	<b>UVICOA: Spanish Navy Global Knowledge Management Programme</b> Alvaro de Salas, INDRA SISTEMAS, S.A. & Captain Francisco Rosique, Spanish Navy, Spain	517
	E-Learning for Network Operator Security Donald Hickey, Ossidian Technologies Ltd., Ireland	518
	<b>Dislocation Preparedness and Response Using Virtual Worlds</b> Dr. Colleen Monahan, University of Illinois at Chicago, USA	519
	Security through Knowledge. Network Based Security Education Prof. Mircea Muresan, National Defense University "Carol I" & Prof. Ion Roceanu, Advanced Distributed Learning Department, Romania	520
	Know, Decide, Take Action. POLIZEI-ONLINE – A Culture of Knowledge Management in Baden-Württemberg and a Model for Europe Uwe Seidel, Ministry of the Interior Baden-Württemberg, Germany	523
	Sharing Content in Military and Security E-Learning Alexandra Tödt, International Relations and Security Network (ISN), Switzerland	524
	Countering Terrorism with Cyber Security Jody R. Westby, Global Cyber Risk LLC, USA	527
G	Seneral Session	
	Standardisation of Learning Technologies as an Effective Means of Quality Improvement in a Higher Education Institution Dr. Olga Ilchenko, Moscow University of Industry and Finance, Russia	529
	Approaches in Teaching Foreign Languages Dr. Ludmila Varenina, Moscow University of Industry and Finance, Russia	532
	Effective E-Learning Content Elaboration, Development and Application Dr. Anastasia Ozhgikhina, Moscow University of Industry and Finance, Russia	533

XVIII

# **Products and Services Session**

Enliven your Online Courses with Horizon Wimba's Collaboration Suite Thomas Jepsen, Horizon Wimba, EMEA, UK & Massimo Gentili, Horizon Wimba, EMEA, Italy	536
Building a Better Future is Equivalent of Investing in our Educational System	537
Multimodal Learning and Knowledge Transfer Techniques to Support Lifelong Learning Dr. Göran Kattenberg, Eedo Knowledgeware, Germany	537
<b>Open Learning Platform Philosophy</b> Nils Olav Sundsteigen, Fronter, Norway	541

## The TEL Open Archive, the Ideal Arena for a Productive Competition Between Practical and Scientific Knowledge

Dr. Nicolas Balacheff, Kaleidoscope NoE/CNRS Director Laboratoire Leibniz-IMAG, France

#### Scientific Open Archive, the rationale

The economical and scientific benefits of Open Archives (OA) are now well understood: to offer free access to scientific publications for everybody from everywhere in the world, provided that the web is accessible and that the machine is equipped with a browser and a standard document viewer (these tools being themselves freely available). Moreover, unlike most of the personal "home pages" on which many scientists make available their publications, OA repositories are created within sustainable environments ensuring the access and the integrity of the resources as the technology and the standards evolve in time. Most OA conform to the Open *Archive Initiative Protocol for Metadata Harvesting* (OAI-PMH) which gives a framework for their interoperability.

Physics, mathematics, biology and computer-science have been the first disciplines to use the OA and develop systematic policy for their use. The situation is rather different in human and social sciences, in particular in the Technology Enhanced Learning (TEL) research area. There exist some regional OAs, but no international movement. Among the reasons for this, I would like to emphasise three that researchers often mention: fear of plagiarism, a misconception about citation indexes and an unclear view on copyright issues. Luckily, the answers are very simple:

- OA is a best weapon against plagiarism because all publications are easily accessible and initiatives are developing methods for their automatic comparison (e.g. using LSA based tools),
- from the experience of disciplines which have had an OA for a long time, it is demonstrated that the impact of a paper uploaded on an OA is three to four times its impact without it,
- most major publishers are supportive to the OAI, as it is witnessed by the long Sherpa-Romeo list of the "green" publishers who allow the archiving of pre-print and post-print, or "blue" or "yellow" publishers who allow to publish either post-print or pre-print.

What may be more serious, because it is a problem even with the classical publishing media, is the fear that good papers can get lost in an ocean of less than average ones. But communities can organise themselves to create specific quality stamps to identify high value papers, or to provide open access journals with classical editorial boards, or open forums attached to publications or clusters of publications. More generally, tools can be developed on top of the OA—even with profitable business models—to provide additional services but without creating a "toll gate" to access the raw material. Thus, the issue of quality control and building a strong scientific reference has a solution, which is in the hands of the research communities.

In line with the OA movement, Kaleidoscope has developed and recently launched an Open Archive, fully compliant with the OAI, for the service of the whole TEL community and beyond.

#### The Telearn Open Archive

One characteristic of research on TEL is that it is fragmented scientifically because of its multidisciplinary nature, culturally because of the important weight of cultures and languages on human learning and strategically because of the complex relation in the field of education between science, policy and economy. An aim of Kaleidoscope, as an FP6 network of excellence, is to fight this fragmentation by stimulating and supporting the creation of an integrated TEL research community in Europe, aiming at "shaping the scientific evolution of Technology Enhanced Learning". An important obstacle to the achievement of this aim is the

# **Multilingual Delivery of Online Tests in Mathematics**

Dr. Olga Caprotti & Prof. Mika Seppälä, University of Helsinki, Finland

#### Introduction

Assessment and the advice given to individual students based on quiz and test results form the most expensive part of the delivery of education. Imagine a future in which all this has been automated: students take quizzes, examinations and type their solutions to homework problems in web based systems which give immediate individual feedback. This future is already here today.



**Figure 1.** An early view of industrialization of instruction. The professor chooses the content, the graduate student propels the machine, and the students learn. Today this vision is being realized by different means.

The content, making this kind of industrialization of instruction possible, is very valuable, and the production of such content requires specific combination of expertise. In disciplines like mathematics, in which the required linguistic constructs are relatively simple, it is possible to encode the content in such a way that it can be automatically generated in many languages. Such an encoding multiplies, many times over, the value of the complicated content, i.e. question databases for automatic assessment. The WebALT project has developed such a language independent encoding for mathematical content together with tools to make it usable and editable. The WebALT multilingual software solutions target, in particular, basic mathematics areas such as calculus, linear algebra and geometry for higher education. However, the technologies used are amenable to any level of education in mathematics or in science. This project has been supported by the eContent Programme of the European Commission.

This extended abstract describes the multilingual mathematics software solutions developed by the Web Advanced Learning Technologies project and explains how to deliver effective and incisive courses in mathematics using e-Learning technologies.

#### **Online Assessment**

Online assessment systems support a variety of question types, ranging from simple multiple choice or true/false questions, to the more sophisticated kind in which the student is allowed to type the answer and the system is able to check it against the correct solution. Automatic grading of the latter type of answers is very sophisticated because the correct answer can be, almost always, written in infinitely many different ways. The system must have sophisticated computational engine to check the correctness of such answers. Such engines are available and the WebALT system offers one solution based on the use of MapleTA [6].

# Adaptive Content Sequencing: Applications, Issues and Solutions

Yaroslav Egorov & Victor Zhukov, Competentum, Russia

Competentum Group presents the results of our research and development project in the field of adaptive learning. The project results are used in our learning solutions for both Russian and international market.

#### Adaptive learning concepts

The world's experience of using adaptive learning techniques discovers its great potential and opportunities. The concept of adaptive learning is a valuable solution for academic education, as well as business training and improving personnel skills.

Adaptability is often referred to as a possibility to automatically change course content depending on student's behavior and progress. The concept of adaptive learning is somewhat like the artificial intelligence of computer games and simulators but with strong pedagogic application. The basic idea is that software can take over routine decision making within a learning scenario and ease instructor's burden.

Putting it simplier, adaptability is pedagogic interactivity. If you plan to use it in a e-learning course, a decision has to be made about the strategy – which has to cohere with your business and learning goals.

For example, you might want your course to speak multiple languages if your institution has lots of distance students from particular parts of the world. Or, you want to present novice learner with visual stimuli before getting to theoretical explanation of phenomenon, but an experienced one to bypass the example. Or, you want to focus on particular weak skills of the learner rather than wasting his time studying what he already knew.

There's an endless number of adaptability strategies, and many of them will only be fully explored tomorrow. However, present strategies can be divided into following big groups:

- Preferences-based strategy: activities and media are chosen according to preferences, which the learner has stated explicitly (for example, through survey forms or GUI customization functions) or implicitly (for example, by collecting page usability information). This enables engaging, personalized, and thus more efficient learning experiences. This strategy also works good on delivering content to people with disabilities.
- 2. Performance-based strategy: further activities are chosen based on progress indicators changing over time. These may include, but not limited to:
  - a. Access to portions of learning materials
  - b. Results of assessments
  - c. Time it took to perform a task
  - d. Attempts number and result improvement between attempts

All of these indicators may be mapped to learning objectives, which can be aggregated and used to represent learner results in more informal and readable way. Referring to these objectives across multiple courses and knowledge domains allows for building more consistent and coherent electronic curriculum, while minimizing teacher/tutor's routine work. The teacher may now focus on more important things like building compelling learning experience.

3. Location-based strategy: media is chosen upon learner's physical location, taking into consideration issues of bandwidth and ability of rendering device. This can be used, for

# The OLCOS Roadmap 2012 for the Further Development of Open Educational Practices and Resources

Prof. Núria Ferran Ferrer, Guntram Geser and Julià Minguillón Alfonso, Universitat Oberta de Catalunya, Spain

In the last few years Open Educational Resources (OER) have gained much attention, for example, due to the extensive media coverage on the Open Courseware initiative of the Massachusetts the Creative Commons Institute of Technology (MIT), the work of ever more national organisations that promote the use of Creative Commons licenses, and the success of Open Source software based systems such as Moodle in the educational sector. However, in order to capitalise on the potential benefits of OER it will we be necessary to gain a much clearer understanding of the requirements of their further development.

#### Context and scope of the OLCOS roadmap

The importance of OER, which comprise learning and teaching content, tools and services, and licenses for OER, has been acknowledged by the UNESCO, the OECD and other international and national organisations that are stakeholders in the creation and sharing of such resources. For example, the UNESCO's International Institute for Educational Planning (IIEP) has established a Community of Interest in OER, and the OECD's Centre for Educational Research and Innovation (CERI) is carrying out a broad survey on various issues in OER which will be completed end of 2006.

In this context, the Open e-Learning Content Observatory Services (OLCOS) project has developed a roadmap for the further development of OER with a time horizon until 2012. It will also create and make available a related set of information packages such as tutorials. Further, the project facilitates the exchange of knowledge among a European community of practice in OER.

The OLCOS project is a Transversal Action funded under the European Union's *e*Learning Programme and will run until December 2007. The project consortium comprises the European Centre for Media Competence (Germany), the European Distance and E-Learning Network (Hungary), the FernUniversitaet in Hagen (Germany), the Mediamaisteri Group (Finland), the Open University of Catalonia (Spain) and the project co-ordinator Salzburg Research / EduMedia Group (Austria).

In the framework of the Online Educa, the project will present the major conclusions and recommendations of the OLCOS Roadmap 2012. Basically, the roadmap understands OER to be an important trigger for leveraging educational practices that help teacher teams, students and workers with the competencies, knowledge and skills to participate successfully in the knowledge-based society and economy.

Therefore, the roadmap wants to provide educational decision makers with orientation and recommendations to make informed decision with respect to OER. More specifically, the OLCOS Roadmap 2012 describes the current state of play and enablers and barriers in the further development of OER, and provides recommendations on how various challenges could be addressed.

#### **Major conclusions**

The major conclusions, which will be presented in more detail, can be summarised as follows:

The roadmap stresses that in order to see OER making a real difference in education, it is crucial to also promote innovation and considerable changes in educational practices. In the still dominant knowledge transfer model of education, open content may be downloaded, digested and reproduced by teachers and students, but little would be achieved with respect to developing competences as required in the knowledge-based society and economy.

Therefore, the roadmap emphasises open educational practices that are based on a competency-focused, constructivist paradigm of learning and promote a creative and

# E-Learning Diffusion at the University of Pretoria: Usage Statistics and their Technological Implications

Dolf Jordaan & Jill Fresen, University of Pretoria, South Africa

#### Introduction

A key strategic driver at the University of Pretoria (UP) is quality education achieved through continuous education innovation and the enhancement of student learning. The momentum and growth in e-learning at UP over the past eight years, need to be sustained by dealing with associated technological implications. In order to monitor this progress, any institution needs to benchmark itself and plan where it aims to be with regard to worldwide trends.

#### Frameworks to Measure Progress

Frameworks such as Moore's (1999) technology adoption Life Cycle and the Gartner Group's Hype Cycles (see Figure 1) may be used to gain an understanding of current trends and how UP is currently positioned. Le Roux (2002) indicates that e-learning at UP followed the Gartner Hype Cycle, in that it progressed through the peak of inflated expectations, into the trough of disillusionment and was at that time on the slope of enlightenment, with the plateau of productivity in reach.



Figure 1: The Gartner Hype Cycle (Source Gartner: June 2005)

#### Application to the University of Pretoria

In an attempt to evaluate progress with regard to e-learning at UP, usage statistics may help to illustrate the adoption and diffusion of the specific Learning Management System (LMS) in use, namely WebCT. Indications are that e-learning at UP may have reached the plateau of productivity.

In 1998 WebCT was implemented at UP and integrated with other enterprise systems into a virtual campus, which was a deliberate strategy to provide students with integrated access to learning and administrative services (Lazenby, 2003). The integration proved to be successful and WebCT has since become an integral part of teaching innovation at the University. Figure 2 indicates the growth in the number of WebCT modules at UP since its implementation and Figure 3 reflects the growth in the number of students enrolled in WebCT modules.